



*Recognizing persons with intellectual developmental disabilities  
for their potential, not their limitations.*

November 30, 2020

Parents, Guardians, LARs, Service Coordinators and members of the Mission Road Family:

In order to reduce the risk of exposure, to the Coronavirus, we announced the closure of our campus and community homes to visitors on March 16, 2020.

Mission Road continues to monitor the available data regarding the Coronavirus for the San Antonio area. Data is available through the city's [Progress and Warning Indicators](#), which can be found at [SanAntonio.gov](#).

The Federal government has announced that the COVID-19 National Public Health Emergency Declaration has been renewed for 90 days effective October 23, 2020 through January 21, 2021. Positivity rates in the San Antonio area are at 10% with hospitalizations on the rise.

Operating with an abundance of caution, we are continuing the closure of our campus and community homes through January 10, 2021. This includes the day programs (free.to.be. and Unicorn Centers).

**If the city's [Warning Indicators](#) show that the positivity rate has dipped below 5% and the 7-day average of positive cases is under 100, the reopening of day programs is tentatively planned to begin during the week of January 11, 2021. The re-opening will start with current Mission Road residents as the first to return, followed by others on an invitation only basis.**

In the meantime, those wishing to visit a current resident may visit that resident outside the home, in the front or backyard. In the case of the campus, visits may occur in a pre-designated area outdoors on campus. The resident, as well as, the visitor must be **wearing a mask** and be at least 6 feet apart. "Essential Caregivers" may visit indoors under certain circumstances. Screening questions regarding your exposure to COVID-19 and temperature taking will continue to be enforced. Please feel free to reach out to the resident's program/case manager to schedule these visits.

Infection control is essential to slowing the spread of this virus. As such, we take the following guidelines very seriously:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use alcohol-based, (at least 60%) hand sanitizer. Remind and encourage friends and family to do the same.
- **Wear a mask or face covering**
- Regularly clean and disinfect surfaces and objects that you come in contact with, such as tables, chairs, counters, doorknobs, cell phones and any other objects that are handled frequently.
- Avoid touching your eyes, nose and mouth
- Cover your mouth and nose with the inside of your elbow or tissue when you cough or sneeze.
- Avoid close contact with people who are sick
- Practice social distancing
- Seek medical attention if you are sick

## Symptoms

Reported illnesses have ranged from mild symptoms to severe illness and death for confirmed coronavirus disease 2019 (COVID-19) cases.

The following symptoms may appear 2-14 days after exposure (based on previous MERS-CoV virus incubation periods).

- Cough
- Shortness of breath or difficulty breathing
- Repeated shaking with chills
- Diarrhea
- Vomiting
- Lethargy
- Muscle pain
- Headache
- Sore throat
- Loss of taste or smell
- Feeling feverish or a measured temperature greater than or equal to 100.4 degrees Fahrenheit

## Resources

### COVID-19 Hotline

210.207.5779

Email: [COVID-19@sanantonio.gov](mailto:COVID-19@sanantonio.gov)

Mon. - Fri., 8:00 AM - 4:00 PM

Sat. & Sun., 8:30 AM - 12:00 PM

Stay safe and be well, Lora Butler, President